Services by type of equipment – summary table

Eligibility	Private equipment IT Charter 4.1.a, 6.1	UNIL equipment IT Charter 4.1.b, 5.3.2, 6.2 - Equipment inventory - Agreement department director - Stay at the FBM : > 6 mois	FBM equipment IT Charter 4.1.c, 6.3 - UNIL criteria - Purchase via FBM IT Service - FBM standard configuration
Administrative rights	X	X	No. Exception according to 6.3.5: - Joint Agreement between FBM IT Service, Department Director, supervisor - Software requiring admin rights - Non-standard equipment - IT manager in the unit
FBM services (NAS, printing, etc.)	X	X	х
UNIL/FBM software (CrashPlan, ESET, Microsoft Office, GraphPad Prism etc.)		X	X
Support / Assistance		 No time guarantee Support FBM "best effort" for UNIL/FBM services and software Breakdown report 	 Response time < 3 days Help with UNIL/FBM software Loan service (if loan equipment available)

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