

Ask for support with FBM Utility

Product concerned

| | Name | Version |
|-------------|-------------|---------|
| System | Windows | >= XP |
| Application | FBM Utility | |

Description

How to contact the support with [FBM Utility](#) (available on Windows).

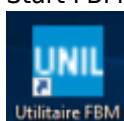
Solution

Video tutorial

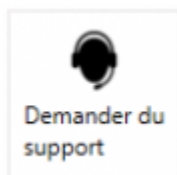
📺 (Double-click video to enlarge)

[Video tutorial](#)

- Start FBM Utility (shortcut on desktop).



- Choose **Ask for support**.



Demandez du support à votre correspondant informatique et consultez des informations sur votre machine.

- Click on **Ask for support** to directly write and send a email to supportfbm@unil.ch.
- If you have **RealVNC** on your computer, click on the icon to start RealVNC (remote service).
- If you recently asked for support, click on **See my current requests** to see the state of your current requests.

References

Author : LEMONIS Marine

[fbm utility](#), [teamviewer](#)