

FBM IT Service (Si)

Mission

The FBM IT service's mission is to offer quality and proximity services based on existing resources within UNIL and CHUV (hardware and software infrastructure). It addresses issues related to IT for all UNIL researchers (members of the teaching staff, intermediary staff, assistants) and administrative and technical staff of the departments departments which have signed the [Membership and support agreement](#) to the FBM IT Platform.

Areas of activity

The FBM IT Service's areas of activity are following:

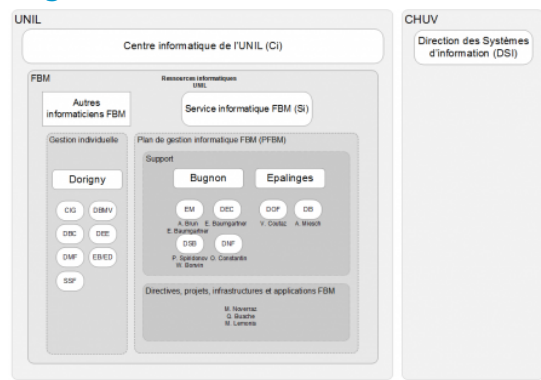
| IT Support | Purchases | Infrastructure |
|-----------------------|-----------|------------------|
| User support | Hardware | Storage space |
| Computer installation | Software | FBM applications |
| Documentation | Inventory | Projects |

Services

The IT Service offers the following services:

- [IT support](#) of proximity in the departments situated on the Bugnon-Epalinges area,
- [Purchases of IT equipment](#), installation and configuration of FBM computers,
- [Access management to FBM resources](#),
- [FBM web applications](#) adapted to the needs of the Faculty and/or facilitating the work and the organization of the departments,
- Technical maintenance of the [Micropolis computer room](#) for teaching and of the [PyRAT's](#) IT equipment situated on the Bugnon-Epalinges area,
- IT projects to improve the quality of the FBM IT Platform.

Organization



The FBM IT Service does not replace neither the services of [UNIL's IT Center \(Ci\)](#) nor those of the [CHUV Information system \(DSI\)](#) but it enhances and adapts their services to the specific needs to the FBM's special needs. It maintains a dialogue between the FBM users and the IT teams of UNIL and CHUV.

It gathers [local IT managers](#) who provide IT support to users and three IT specialist in infrastructure, applications and projects management.

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