FBM IT Service (Si)

Mission

The mission of the FBM IT Service (Si) is to offer local IT services based on existing resources at UNIL and the CHUV (hardware and software infrastructure). It provides IT services to the UNIL community of researchers (members of the teaching staff, members of the intermediate staff, assistants) and to the administrative and technical staff of the departments that have signed the Membership and support agreement to the FBM IT Platform.

Areas of activity

The FBM IT Service's areas of activity are following:

IT Support	Managment of IT	Infrastructure
User support	Hardware	Storage space
Computer installation and repair	Software	Servers and FBM applications
Documentation and formation	Inventory	Projects and development

Services

The IT Service offers the following services:

- IT support of proximity in the departments situated on the Bugnon-Epalinges area,
- Purchases of IT equipment, installation and configuration of FBM computers,
- Access management to FBM resources,
- FBM web applications adapted to the needs of the Faculty and/or facilitating the work and the organization of the departments,
- Technical maintenance of the Micropolis computer room for teaching and of the PyRAT's IT equipment situated on the Bugnon-Epalinges area,
- IT projects to improve the quality of the FBM IT Platform.

Organization
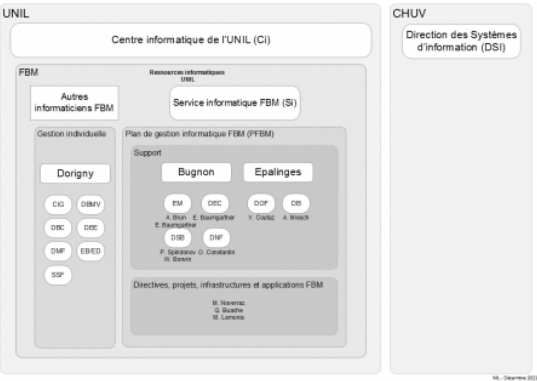
The FBM IT Service does not replace the Central IT Services (Ci) or the CHUV Information system (DSI), but complements their services to the specific needs of the Faculty. It ensures dialogue between Faculty users and the various IT teams at the Ci and the CHUV DSI.

It is made up of local IT managers, who provide support to users, and specialists in infrastructure, application and project management.

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